

Computer Virus Information

As more and more computers gain access to the Internet, the potential for viruses to spread quickly increases. Since almost all computer viruses are written specifically for the Windows operating system, your PCN UNIX server is unlikely to be affected by any computer viruses. However, your PC workstation can be vulnerable to computer viruses if:

- Your PC workstation has access to the Internet or e-mail.
- You share diskettes with other computer users.

Most PC workstations sold by Sage Software have some sort of antivirus software installed, such as McAfee Anti-Virus, Trend Micro PC-cillin, or Symantec Norton AntiVirus. Each of these software packages has a virus signature database that you must update regularly for it to maintain its effectiveness. As new viruses are discovered, antivirus software companies update their master signature database. This can happen very frequently — even daily.



TECHNICAL TIP

For your PC to be protected from new viruses, you must obtain and install the updated signature database on your PC. You can often obtain these updates over the Internet. However, you might need to purchase a subscription from the antivirus software company to receive periodic updates.

In addition, Microsoft often makes Security Updates and Service Packs available for the Windows operating system, to fix vulnerabilities that are sometimes exploited by viruses. You must make sure that your Windows software has all available patches and updates installed. These updates are freely available at Microsoft's web site. Most recent versions of Windows have automatic update features that make it simple to update your system.

Note the following:

- It is your responsibility to keep your virus signature database up-to-date, and to apply Windows updates to your PC. This software is not covered under your software support agreement, and Sage Software support representatives are not qualified to assist you with preventing viruses, installing virus signature database updates, or removing viruses from your system.
- Contact the manufacturer of your antivirus software for assistance with their products.
- For assistance with performing Windows updates, contact Microsoft support.