



Enterprise Edition

EZTeller Enterprise is a robust, easy-to-use, teller automation system that offers the highest level of functionality in nearly every environment. With its intuitive design, EZTeller delivers results, helping you streamline your workflow, improve teller accuracy, and eliminate cash handling errors. While supporting a wide variety of host connections and peripheral devices, EZTeller also assists in identifying key account holders and complying with the Bank Secrecy Act (BSA).

Superview, EZTeller's administrative management module, enables supervisors to define teller operations and security measures at the level of the holding company, the bank, the branch, and/or the employee. Through Superview, managers and supervisors can generate over 30 reports.

EZTeller Product Capabilities

Teller Journal

Capture, store, and search for information about every aspect of each transaction.

Instant Host Inquiry

Perform an inquiry from any account number field in EZTeller and show current account information.

Bond Redemption

Automatically calculate redemption values for U.S. Savings Bonds using government-supplied tables. All redemption information is stored in the teller journal.

Split Transactions

Perform credit and debit transactions as well as additional "cash-ins."

Transaction Reversal

Reverse transactions, including complex split transactions, in a single step. EZTeller automatically reverses memo postings.

Currency Transaction Reporting (CTR)

Accumulate transactions under both holder and conductor tax ID numbers. When accumulated amounts for a tax ID number exceed the CTR threshold for reporting, the teller is automatically prompted to enter required information.

Online Help

Find information, instructions, and help about everything in EZTeller online user guide. The extensive help feature is only a click away.

Foreign Currency Exchange

Record the "buying" and "selling" of foreign currency. Calculate the exchange amount for many countries, based on current exchange rates set up in Superview.

Official Checks

Print official checks using bank stock (in most cases). Include an authorized signature.

Automated Cash Dispenser

EZTeller interfaces to the Compuflex ACD system, enabling use of a cash dispenser to automatically count and dispense cash when processing a cash-back transaction. Pre-set the bill mix to dispense, or manually select denominations.

Signature Display Interface

Use EZId or other major signature retrieval software for integrated signature display. Display signatures manually with a single keystroke, or automatically, for transactions over a user-defined amount.

Sales Referrals and Service Requests

Tellers can enter sales referral activities, as well as service request information to be sent to a CRM product or printer, without leaving the customer.

EZTeller Interfaces

EZTeller also interfaces with other third party systems, providing you with teller line image capture, OFAC verification, Laser Check Printing, and Positive Pay matching.

Supervision Features

Structural Hierarchy Tree

Define the structure of the financial institution and group branches and banks within a holding company. This structure definition enables quick distribution of the profile options that are appropriate to each area of the institution.

Profile Options

Determine all the parameters necessary for operations at the employee, branch, bank, and holding company levels. Define security levels and EZTeller Roles for each area and employee.

Reports

Produce over 30 reports with flexible criteria, such as information about branch and teller activity, official checks issued, teller balancing history, fee collection and waiver, and much more. For a list and description of reports, refer to the "EZTeller Reports" product sheet.

Currency Transaction Reporting

The CTR module makes easy work of complying with BSA regulations for reporting large currency transactions to the Internal Revenue Service. Manage customer information, consolidate transactions for the entire bank, and prepare CTR forms. Supervision stores all required information for holders, conductors, and exempt accounts.

Journal Search Capability

Select any criterion or combination of listed criteria to configure searches. Supervisors can run queries on any teller journals for selected business days or calendar days, choosing which tellers to include in the query.

Remote Supervisor Override

Prompt the supervisor within the same branch or at another branch for an override without leaving the customer. A supervisor can see an image of the teller's screen. The "chat" feature enables the teller and supervisor to communicate during the override request.

Customized Fee Policies

Customize fees by type, dollar amount, and description. Define reasons for tellers to choose when waiving or reducing fees. Establish authority levels required to waive fees and attach fees to particular transactions.

Special Accounts Monitor (SAM)

Use this messaging system to monitor important accounts, special events, or unique circumstances pertaining to customers. The Special Accounts Monitor is the perfect complement to host system alerts.

Business Day Calendar

Set the calendar to automatically determine the next business day when users perform the End-of-Day function.

Totals

View consolidated cash and transaction totals for all EZTeller Roles for any branch of the bank. The amounts represent all role activity for the current day, up to the point when the total is viewed.